User's Guide for the SkyAngel~Wave 4G

Features:

- **Calls 911 by pressing the SOS button - Calls 911 automatically when it detects a fall**
- **The SkyAngel~Wave can be worn in the shower or the tub**
- **You can sleep with the SkyAngel~Wave - There is no monthly fee to use the SkyAngel~Wave**

WHAT DO THE LIGHTS ON THE SIDE OF THE UNIT MEAN?

ORANGE and Green Light:

- **When the SkyAngel~Wave is on and not being charged:**
- The Orange and Green lights light should be slowly flashing.

- **When the SkyAngel~Wave is on the Charging Pad:**
- The Orange and Green lights will be on and solid.
- Once fully charged while on the Charging Pad the Orange and Green lights will flash slowly.

DEVICE CHARGING:

For the first time of use, please fully charge the unit for at least **2~3 hours.**
We recommend charging the SkyAngel~Wave for one hour daily to ensure it is always ready. The unit will last approximately 4 days on a full charge.

HOW TO USE THE CHARGING PAD TO CHARGE THE SKYANGEL~WAVE

- Place the SkyAngel~Wave unit on the Charging Pad.
- Plug the Charging Pad into the wall power socket.
- You will see Orange and Green lights on indicating the SkyAngel~Wave is charging

SWITCHING THE DEVICE ON AND OFF:

- **To turn ON the device:** press the button for 3 seconds, LEDs will flash. The device can also be turned on automatically by placing the SkyAngel~Wave on the Charging Pad.

- **To turn OFF the device:** Press and hold the button for 3 seconds. LEDs will flash and you will feel a vibration as the unit turns off. All the lights should go off.

WATERPROOF:

Your SkyAngel~Wave is waterproof rated IPX7 and can be worn in the shower as long as you like. It can be submerged under water for up to 15 minutes at a time. Do not allow the device to be under water for more than 15 minutes at a time. If you do shower with or submerge the unit, allow the unit to dry for 8 hours between each session.

HOW TO TEST THE SKYANGEL~WAVE:

We recommend that you test your system as soon as possible. Press and hold the SOS button for 3 seconds until the device vibrates and beeps, and then the lights will start to flash rapidly to confirm the unit is about to make a call. After that, the unit will call 911. Once 911 answers, **do not hang-up**, inform 911 this is only a test. To end the call, press the SOS button. We highly recommend that you **test your unit monthly** to ensure the system is functioning properly and will be available if you need it.

ACTIVATING AN SOS ALARM:

Press and hold the SOS button for 3 seconds until the device begins to vibrate and beep.

If for some reason 911 fails to answer, the unit will start to dial the number again after 5 minutes.
This will continue until the call is answered. To end the call, press the SOS button.
After you have spoken with 911 and 911 hangs up the unit will automatically hang up.

AUTOMATIC FALL DETECTION:

When the unit detects a fall from at least 2 feet above the ground the SkyAngel~Wave lights will flash and the SkyAngel~Wave will beep to indicate that it has detected a fall and will begin to call 911 automatically.

If for some reason 911 fails to answer, the unit will start to dial the number again after 5 minutes.
This will continue until the call is answered. To end the call, press the SOS button.
After you have spoken with 911 and 911 hangs up the unit will automatically hang up.

LOCATING:

When calling 911 please make sure you clearly **speak your location** so 911 will know where to send assistance if necessary. 911 usually will **NOT automatically send help to Any cellular device** without speaking to someone first.

LOW BATTERY ALARM:

The SkyAngel~Wave has a Low Battery Alarm. When the battery on the unit drops to less than 15%, the **GREEN** and **ORANGE** lights on the unit will flash rapidly to warn the user that the unit needs to be charged.

WARNING:

PLEASE NOTE: *Do not open or remove the back cover at any time; this will break the waterproof seal. Also, removing the back cover will void all warranties.*

Scan for more information

For questions or technical assistance, please contact our office:

Assistive Technology Services (615) 562-0043

Questions@AtsCares.com

NOTE: Our customer service telephone hours are Monday – Friday, 8:00 AM – 6:00 PM Central Time

DO NOT RETURN THIS DEVICE
CALL CUSTOMER SERVICE
WITH ANY QUESTIONS
OR TO REQUEST RETURN
AUTHORIZATION